I'm 62 years old and have flown well over a million miles from Africa to Australia and have seen the best and the worst of air travel in my lifetime. Air travel today is safe but it sure leaves a lot to be desired. You are wedged in seats too small and herded like cattle when loaded and unloaded. People today are curt and impatient and the majority are concerned only about themselves. Kids are undisciplined, passengers are rude and tempers on flights are elevated when flights are packed. If you want to make it worse, allow the average loud, foul mouthed "joe" to use his or her cell phone on planes. It's bad enough to have to listen to people's conversations during check-in, in the waiting rooms and in the baggage claim areas after landing. Spare us the plane ride!! Incidentally, I'm retired Fed. Gov't SES who now runs a small company of one! I'm totally dependent on my cell phone and wireless laptop but neither is critical during a flight. Thanks for hearing me out.